

August 2020

COVID-19 Viral Testing

Do you need COVID-19 viral testing done? Are you having a hard time finding a provider who does this testing? In this article you will find tips to help you navigate testing.

The Harrison Electrical Workers Trust will cover at 100% a COVID-19 viral test, whether it is in-network or out-of-network if you meet any of the following Centers for Disease Control (CDC) recommendations for testing:

- If you have symptoms of potential COVID-19 infection, including fever, cough, shortness of breath, chills, muscle pain, new loss of taste or smell, vomiting or diarrhea, and/or sore throat.
- If you have been exposed to someone who has tested positive for the COVID-19 virus.
- If your doctor recommends that you be tested for the COVID-19 virus.

It is important to know what the protocol is for the testing site before you go to the facility. Here are some examples of potential requirements:

- The testing site may require an appointment.
- Some testing sites require a referral from your primary care physician.
- The testing site may require the test be administered in the patient's vehicle.

Before you head out to get a COVID-19 viral test, here are some questions that you should ask:

- Is my provider administering the COVID-19 viral test?
- Do I need an appointment?
- Do I need a referral?
- How long will it take for the test results to be returned?
- If it is a walk-in test site, how long is the wait to be seen?
- Should I bring my immediate family to test at my appointment time, or do they all need their own appointments?
- What information will they need from me? Do I have my insurance card handy?

If you are on the Trust or Providence plans, we recommend that you utilize the Providence Immediate Care Clinics, where available. Listed below are some facilities throughout Oregon that offer COVID-19 viral testing. If you are on Kaiser, you should contact Kaiser.

Clinic Name	Address	Phone Number
Providence Steward Meadows Urgent Care- Medford	70 Bower Drive, Suite 110 Medford, OR 97501	541-732-3962
NOVA Health- Eugene, Springfield, Junction City, Cottage Grove, Roseburg, Klamath Falls and North Bend	Location can be found on the website at: https://www.novahealth.com/location-update-march-2020/	To schedule a COVID-19 viral test: 541-225-4997
Summit Medical Group- 3 locations in Bend and Redmond	Location can be found on the website at: www.bendmemorialclinic.com/urgent-care	To schedule a COVID-19 viral test: 541-706-2319

Please be sure to contact the facility prior to arriving on-site to ensure proper protocol has been followed for the facility you are using.

Should you have any questions or concerns about your benefits, please do not hesitate to contact our office at 800-547-4457 ext. 2017.

**** Due to the CDC recommendations, and the safety of our Participants and Staff, the BeneSys Office will not be supporting walk-ins until further notice. You may come in to drop off or make up items. ****